

BAT & BALL PHARMACY

PRIVACY NOTICE

As a registered healthcare organisation, we process your personal data as part of our ongoing service to the general public. This data includes your name, contact details, prescription medicines, data from other healthcare providers (surgeries, hospitals, pharmacies) and for health care services we provide to you.

Examples of these services (*non-exhaustive*) include:

- Supply of pharmacy medicines
- Management of repeat prescriptions and prescriptions on batch (repeat dispensing)
- Medicine use reviews
- Provision of Flu vaccinations
- Participation in the pharmacy first scheme
- New Medicines service

The purpose for collecting and processing this data is to ensure:

- 1) **Your care:** providing pharmacy services and care to you and, as appropriate, sharing your information with your GP and others in the wider NHS
- 2) **Our payments:** sharing your information with the NHS Business Services Authority, others in the wider NHS and sometimes local authorities, and only limited information to those external to the NHS who negotiate and check the accuracy of our payments
- 3) **Management:** sharing only limited information with the NHS Business Services Authority and others in the wider NHS and sometimes local authorities, as well as those external to the NHS who ensure we maintain appropriate professional and service standards and that your declarations and ours are accurate.

We hold your information for as long as advised by the NHS. You have a right to a copy of the information we hold about you, generally without charge. You may seek to correct any inaccurate information.

We process your personal data in the performance of a task in the public interest, for the provision of healthcare and treatment and the management of healthcare systems. A pharmacist is responsible for the confidentiality of your information. You may object to us holding your information. You may also lodge a complaint with the Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Please ask if you want more information.

Our Data Protection Officer is Mr Rafiq Mirza